



Group Quality Policy

Scope and Organisational Context

It is our policy to continually pursue the highest professional standards and maintain effective operational control within our processing facilities. We are committed to providing the highest quality of work to all our clients in accordance with the principles of ISO9001:2016, IATF16949:2016 and AS9100 Rev: D (*where applicable*) management systems standards and other applicable standards within our approved working practices.

Strategic Direction

Anochrome group is the largest independent bulk and single piece specialised items processor of metal finishings, patching and sealants in the UK today. We offer a diverse array of coatings and applications across all industrial sectors. We work directly with many OEMs, although we are not a 1st tier supplier and are actively engaged in proving ground for bringing new coating processes to the marketplace.

We strive to exceed customer expectations by being proactive, innovative, and agile to deliver competitive solutions whilst offering our employees fairness, equality, safety, and opportunity in a positive and legally compliant environment.

The organisation is committed to the following within our Quality Policy:

- We are committed to deliver processing services that meet statutory, regulatory, and other applicable requirements with a focus on customer satisfaction and attention to customer specific requirements.
- We are committed to the continual improvement of process efficiency and effectiveness and enhancing our quality performance through our management system. This is achieved through our derived objectives and targets created to ensure intended outcomes are met.
- We are committed to control risks and identify opportunities for improvements through our quality management system – this includes controls associated with external providers and providers of outsourced services.

The Quality Policy as it applies to all employees is:

- Q** – QUESTION: Are you trained to perform this task?
- U** – UNDERSTAND: Know your quality objectives, your impact on our Quality Management System.
- A** – ACT: Take responsibility for your actions.
- L** – LEAD: Help and support colleagues.
- I** – INSPIRE: Share your knowledge and experience.
- T** – TEAMWORK: Best results always come from teams.
- Y** – YOU: Are key to Anochrome Quality. Your actions count.

This policy statement is communicated to all personnel within the organisation and is reviewed at set frequency intervals through internal audit and management review.

This policy will be available to our external interested parties where appropriate and is displayed throughout key areas of the business.

A handwritten signature in black ink, appearing to read "Mark Jones".

Mark Jones
Chief Executive Officer
Anochrome Group

A handwritten signature in black ink, appearing to read "Kev Walton".

Kev Walton
**Group Thread Locking/
Sealing & Purchasing Director**

26th June 2025